

REQUEST FOR PROPOSAL
ECMWF/RFP/2021/317

FOR

**ATLASSIAN INTERNAL MIGRATION: SURVEY,
OPTIONS AND ROADMAP (REDUCED SCOPE)**

**Clarifications issued on
2 September 2021**

We are pleased to provide the following clarification responses to questions received:

1 Ref: C1_RFP317

Question:

Based on the proposed timelines within the RFP of starting 1st Oct and finishing early Nov, do you expect all phases of this work to be completed within 5-6 weeks?

Answer:

Yes.

2 Ref: C2_RFP317

Question:

1st phase - Do you have a minimum required number of survey respondents and interviews conducted, and/or do you expect to time-box this phase regardless of number of responses/ interviews

Answer:

This is not defined yet. ECMWF expects to time-box this phase. The number of people to be interviewed is expected to be 15-25.

3 Ref: C3_RFP317

Question:

2nd phase - Do you now expect the costing analysis to be purely focused on Atlassian configuration and licencing models, with no consideration to Atlassian suit alternatives?

Answer:

Yes.

4 Ref: C4_RFP317

Question:

3rd phase - Do you want information solely on costs & scope of delivery, or do you also expect an implementation plan and delivery roadmap?

Answer:

The timing will have to be discussed and agreed with ECMWF to fit with the strategy. A roadmap and implementation plan (with duration rather than precise times) would be a plus.

5 Ref: C5_RFP317

Question:

What is the difference between external and internal users in the ECMWF organization?

Answer:

All ECMWF staff members are considered as internal users. All other users (i.e. not ECMWF staff) are considered external.

6 Ref: C6_RFP317

Question:

Can one-on-one meetings be conducted (if necessary) with the Team Members chosen by ECMWF Team or should we pick (based on the provided documentation) the best representatives to do that part (i.e. managers of chosen departments)?

Answer:

Assuming this is for the survey, respondents can suggest stakeholders, but ECMWF will make sure that important stakeholders (as per ECMWF's viewpoint) are included.

7 Ref: C7_RFP317

Question:

Would it be possible to provide us with the current list of plugins used (or at the very least installed) on ECMWF Atlassian environments?

Answer:

See Annex 1 of this document.

8 Ref: C8_RFP317

Question:

Could you please elaborate and clarify what you mean by the following sentence: "The report should also offer mitigation if ECMWF moves all source code off-site (e.g. if the licence is no longer free) and (e.g. keep one source code, ...)?"

Answer:

Currently, ECMWF benefits from free Atlassian Licences, including Plugins. This is attached to the condition that we have one Open source project. ECMWF is contemplating the option of moving its source code to GitHub and would like to know the impact to the licence with Atlassian and the possible mitigation.

9 Ref: C9_RFP317

Question:

Do users authenticate through the Microsoft Active Directory?

Answer:

Yes, indirectly. Jira uses an OpenIdConnect based authentication provided by Keycloak. User IDs and passwords are stored in Active Directory, but not used directly by Jira.

10 Ref: C10_RFP317

Question:

Does the organization have one of the following IDP vendors: Azure AD, Okta, One Login, ADFS 4.0+?

Answer:

No, ECMWF uses Keycloak.

11 Ref: C11_RFP317

Question:

Are all plugins currently in use?

Answer:

No. One of the aims of this contract is to clean up the plugins that are not in use, or not useful according to the survey.

12 Ref: C12_RFP317

Question:

Please indicate which plugins are critical in operation for the organization.

Answer:

This should come out from the survey.

13 Ref: C13_RFP317

Question:

Is SSO required?

Answer:

Yes.

14 Ref: C14_RFP317

Question:

Are there any integrations with external applications? If so, what and how do they work?

Answer:

There are some integrations with external databases. Probably, a CMDB in the future.

15 Ref: C15_RFP317

Question:

Are there any automation scripts, e.g. groovy? If so, what kind and what are they used for?

Answer:

There are none at the moment, but this could be an option for the future.

16 Ref: C16_RFP317

Question:

Will administrative access to applications, servers, and databases be provided?

Answer:

Yes, as much as possible.

Annex 1:

Confluence
User-installed apps
Bob Swift Atlassian Apps - HTML MAINTENANCE EXPIRING
Bob Swift Atlassian Apps - SQL (Pro Edition) MAINTENANCE EXPIRING
Forms for Confluence MAINTENANCE EXPIRING
Gliffy Diagrams for Confluence MAINTENANCE EXPIRING
Include Bitbucket Server for Confluence MAINTENANCE EXPIRING
Scroll PDF Exporter MAINTENANCE EXPIRING
Adaptavist ScriptRunner for Confluence AVAILABLE
Atlassian Troubleshooting and Support Tools AVAILABLE
Atlassian Universal Plugin Manager Plugin AVAILABLE
Balsamiq Wireframes for Confluence Server AVAILABLE
Better Content Archiving for Confluence AVAILABLE
Bob Swift Atlassian Add-ons - Cache AVAILABLE
Bob Swift Atlassian Add-ons - Run Self-Service Reports AVAILABLE
Bob Swift Atlassian Apps - Confluence Command Line Interface (CLI) AVAILABLE
Bob Swift Atlassian Apps - Table Library AVAILABLE
Comala Share It AVAILABLE
Community Forums Plugin AVAILABLE
ConfiForms, forms and workflows app for Confluence by Vertuna LLC AVAILABLE
Confluence Cloud Migration Assistant AVAILABLE
Content Formatting for Confluence AVAILABLE
Image Slider for Confluence AVAILABLE
InPlace Editor for Confluence AVAILABLE
Jupyter/IPython Viewer for Confluence AVAILABLE
Multiexcerpt Plugin4 AVAILABLE
Numbered Headings AVAILABLE
Refined for Confluence AVAILABLE
SAML for Atlassian Data Center AVAILABLE
Scroll EPUB Exporter AVAILABLE
Scroll HTML Exporter AVAILABLE
Scroll Word Exporter AVAILABLE
Spacetree for Confluence AVAILABLE
Survey and Vote Macros AVAILABLE
Team Calendars AVAILABLE
Visibility for Confluence AVAILABLE
Angular JS integration for AUI (AUI-NG)
Atlassian Universal Plugin Manager Self- Plugin
azList Macro for Confluence
Bob Swift Atlassian Add-ons - Macro Security
Confluence Presentation Plugin
Confluence Source Editor
csvtableexport
Documentation Theme
ECMWFJSD Integration Confluence Add-on

mathjax
Plugin Licensing Manager Plugin
Script Plugin
Scroll Base Plugin
Scroll Exporter Extensions
Scroll Runtime for Confluence
ServiceRocket Utility Library

JIRA
User-installed apps
BigPictureINCOMPATIBLE - AVAILABLE
BigTemplateINCOMPATIBLE - AVAILABLE
Embeddable for JIRA, JIRA Service DeskINCOMPATIBLE
Request
HipChat for JIRAINCOMPATIBLE
Adaptavist ScriptRunner for JIRA AVAILABLE
Atlassian Universal Plugin Manager Plugin AVAILABLE
Capture for JIRA AVAILABLE
Elements Connect AVAILABLE
Renew
Issue Picker Custom Field Type for JIRA AVAILABLE
Jira Misc Custom Fields AVAILABLE
JIRA Toolkit Plugin AVAILABLE
Jira Workflow Toolbox AVAILABLE
Refined for Jira AVAILABLE
SSO for Atlassian Data Center AVAILABLE
Xporter AVAILABLE
Atlassian Hipchat Integration Plugin
Atlassian Hipchat Integration Plugin Core
ECMWF JIRA Utilities
ECMWF Register Public Area
ECMWFJSD Integration Add-on
HipChat Core Plugin
Jira Comment Toolbox
JIRA Spanish (Spain) Language Pack
querydsl-4.0.7-provider-plugin
ServiceRocket JIRA Utilities
valiantys-base-plugin
xApps Library by Decadis AG