PROCUREMENT OF ATLASSIAN SOFTWARE SOLUTIONS

ECMWF/ITT/2026/417

Annex 1 Specification of Requirements

AMENDED 26/10/2026

The amended information supersedes and replaces the corresponding information in the previous version. In the event of any discrepancy, the amended version shall prevail.

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Table of Contents

1 BACKGROUND 3

2 SCOPE OF REQUIREMENTS 3

2.1 Objective 3

2.2 Atlassian “Data Center” Licenses 3

2.3 Professional Services 4

2.4 Atlassian partner status 4

1 BACKGROUND

ECMWF has been using the Atlassian Suite of products for over a decade, hosted on-premises in its own Data Centre at Bologna, Italy. Following an evaluation of ongoing and anticipated future requirements, ECMWF has elected to continue operating under this model until the end of licensing for Atlassian "Data Center" products in 2028.

Beyond 2028, ECMWF will consider its options for migration to the Atlassian Cloud platform or an alternative.

2 SCOPE OF REQUIREMENTS

2.1 Objective

ECMWF seeks to establish a multi-year contract for the supply of Atlassian licenses.

ECMWF intends to award a contract starting on 1st January 2027, for an initial period of one year, with the possibility of two extensions, one for one year and one for three months.

The Tenderer shall propose an Atlassian licensing solution, which may include Cloud, Data Center (self-managed/on-premises), or hybrid deployment options.

2.2 Atlassian Licenses

The licenses will be invoiced annually for at least one (1) year and up to two (2) years. The license must support operation of the "Data Center" edition of the Atlassian products in the tables below.

The Tenderer shall propose an Atlassian licensing solution, which may include Cloud, Data Center (self-managed/on-premises), or hybrid deployment options.

Product	Support	User Band Max no. of Users
Confluence	12 Months	1,000
App: ScriptRunner	12 Months	1,000
App: Numbered Headings	12 Months	1,000
App: Run Self-Service Reports	12 Months	1,000
App: Community Forums	12 Months	1,000
App: SQL for Confluence (Pro Edition)	12 Months	1,000
App: Mosaic: Content Formatting	12 Months	1,000
App: SharePoint Connector	12 Months	1,000
App: Refined for Confluence DC	12 Months	1,000
App: Better Content Archiving and Analytics	12 Months	1,000
App: Cache for Confluence	12 Months	1,000
App: Survey and Vote Macros	12 Months	1,000
App: Include from Bitbucket	12 Months	1,000
App: Jupyter Viewer	12 Months	1,000
App: Gliffy Diagrams	12 Months	1,000
App: ConfiForms - Data Forms & Workflows	12 Months	1,000
App: Scroll Word Exporter	12 Months	1,000
App: Scroll PDF Exporter	12 Months	1,000
App: MultiExcerpt	12 Months	1,000
App: Easy Heading Macro (Floating Table of Contents)	12 Months	1,000
App: Visibility for Confluence	12 Months	1,000
Jira	12 Months	1,000
App: Retined for JSM DC	12 Months	1,000

App: Elements Connect (external data fields for Jira)	12 Months	1,000
App: Extension for JSM	12 Months	1,000
App: Jira Workflow Toolbox	12 Months	1,000
App: Exalate Classic Connector for Jira	12 Months	1,000
JSM	12 Months	500

Product	Support	User Band Max no. of Users
Bitbucket	12 Months	1,000
Bamboo	12 Months	100

2.3 Professional Services

ECMWF does not require Professional Services support at this stage, however during the lifetime of the contract may at its option seek support from the successful tenderer for implementation or migration projects.

The offer should comprise a cost for 15 days professional services per year.

Ref	Duration	Quantity
Professional Services Day Rate	24 months	15 days per 12-month period (year)

Tenderers should confirm whether they can support Cloud Migration to Atlassian, Cloud Migration to Microsoft SharePoint, and "Data Center" implementation support.

2.4 Atlassian partner status

Tenderers shall demonstrate that they are authorised Atlassian partners with a level of certification or capability that ensures full access to licensing, support, and commercial conditions required for the contract.

Tenderers are expected to hold an "Atlassian Platinum Solution Partner" (or equivalent highest-tier) status. Where such status is not held, tenderers shall provide evidence demonstrating equivalent capabilities, including direct access to Atlassian licensing, support services, and preferential commercial conditions.

Evidence of relevant partner status or equivalent capabilities shall be provided. Partner status may be verified with Atlassian as part of the evaluation.