

PROCUREMENT OF SPLUNK SOFTWARE SOLUTIONS

Annex 1 Specification of Requirements

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1 BACKGROUND

ECMWF has been using Splunk Enterprise for over a decade, hosted on-premises in its own Data Centre at Bologna, Italy. Following an evaluation of ongoing and anticipated future requirements, ECMWF has elected to continue operating under this model.

2 SCOPE OF REQUIREMENTS

2.1 Objective

ECMWF seeks to establish a multi-year contract for the supply of Splunk Enterprise on-premises licensing together with an annual package of professional services to support upgrades.

ECMWF intends to award a contract for a period of 36 months with two 12-month optional extensions, making a maximum total duration of 60 months starting on 2nd October 2026.

ECMWF reserves the right to terminate the Contract at the end of 36 months, or 48 months, or 60 months, by giving thirty (30) days' prior written notice, without limiting its other rights and remedies.

2.2 Enterprise Licenses

The on-premises enterprise license will be for a volume-based level of 200 Gigabytes per day, invoiced annually for at least three (3) years and up to five (5) years in total.

The offer should comprise a cost for 200 Gigabytes per day for three (3) years, plus an offer for an optional 200 Gigabytes per day for the fourth year, and an optional 200 Gigabytes per day for the fifth year.

The offer should also include an offer for 50 Gigabytes per day which can be added to any year.

| Ref | Duration | License Level |
|--|---|---------------------------------|
| Splunk Enterprise On-Premises Standard Support | 36 months + 12 months + 12 months | 200 Gigabytes per day |
| Splunk Enterprise On-Premises Standard Support | 12 months option | Additional 50 Gigabytes per day |

2.3 Professional Services

ECMWF requires Professional Services support for certain activities relating to their on-premises Splunk deployment, in particular major software version upgrades and integrations with third-party systems.

The professional support will be five (5) days service per year, to be delivered either consecutively or non-consecutively at a mutually agreeable time.

The offer should comprise a cost for 15 days professional services, plus an offer for an optional five (5) days for the fourth year, and an optional five (5) days for the fifth year.

| Ref | Duration | Quantity |
|--------------------------------|---|-----------------------------------|
| Professional Services Day Rate | 36 months + 12 months + 12 months | 5 days per 12-month period (year) |

2.4 Splunk partner status

Tenderers shall demonstrate that they are authorised Splunk partners with a level of certification or capability that ensures full access to licensing, support, and commercial conditions required for the contract.

Tenderers are expected to hold an “Elite” (or equivalent highest-tier) partner status. Where such status is not held, tenderers shall provide evidence demonstrating equivalent capabilities, including direct access to Splunk licensing, support services, and preferential commercial conditions.

Evidence of relevant partner status or equivalent capabilities shall be provided. Partner status may be verified with Splunk as part of the evaluation.